



Dox Electronics, Inc.

Enterprise Technology Specialists

“Today’s Solutions for Tomorrow’s Needs”

Who We Are

Dox Electronics, Inc. is an IT professional services company with offices in Buffalo, Rochester, Syracuse and Albany. We have over 25 years of successful business in the IT arena including security, networking and service solutions.

What We Do

Dox delivers specialized best-in-class technical solutions and services, including:

- Internet and Local Network Security
- System and Network Integration
- Storage
- Remote Access
- IP Telephony

Project Management

Dox provides complete project management, from pre-project planning and design to implementation and follow-up.

Support Services

Dox offers cost-effective expert services through priority support plans with guaranteed response times.

Consulting

Dox performs network and security assessments and delivers detailed reports and recommendations to help customers meet their compliance requirements or desired security posture.

Testimonials

“Dox Electronics is a business partner. Over the years they have been instrumental in everything from project design to implementation. I can always count on Dox to come in on-time and on-budget.”

- Dave McDowell, CIO - Excellus BlueCross BlueShield
Rochester / Syracuse / Utica

“The team at Dox Electronics has always provided Dermody, Burke and Brown with commendable services in the technological field and as always, we’ve truly appreciated your effort and commitment.”

- Binaifer Dabu, Dermody, Burke & Brown, CPAs, LLP
Syracuse / Utica / Auburn

“Your organization, I feel is exemplary and the personnel you have assigned to us have always been top-notch. You continually demonstrate flexibility, exceptional service and a sincere desire to put the customer first.”

- Ray Kaforey, ESL Federal Credit Union
Rochester

“The Dox Electronics Team has provided outstanding technical support services to Ontario County for over 7 years. Their pre-sales engineering support is absolutely superb and critical to numerous successful high-value projects.”

- Ed Hemminger, CIO - Ontario County, New York
Canandaigua

Why Choose Dox?

Over the past 25 years in the industry, Dox has consistently provided excellent value and return-on-investment for customers throughout New York State. Key benefits include:

Expert Engineers

Dox employs some of the most highly-trained engineers in the industry and continues to further their training on new technologies.

Safety Nets

Dox values your investment and employs safety measures to ensure reliability and stability of your assets.

Follow-Up

After the completion of projects, Dox continues communication to ensure your satisfaction with our services and solutions.

Best Practices

When implementing solutions, Dox adheres to manufacturer-specified best practices to ensure that their products achieve optimal performance within your environment.

Knowledge Transfer

Dox offers valuable training to empower your IT staff to manage your technology solutions after they are in place.

True Business Partner

We work to determine your business objectives and design technology solutions to meet your goals and needs.

“The technical knowledge, professionalism and reliability of Dox is above and beyond our wildest expectations. The staff is always helpful and has a true understanding of our needs.”

- Rich Walker, CIO - Curtis Lumber
Albany

“We have found Dox highly knowledgeable. In addition, we appreciate the personal care and attention with which Dox personnel respond to our computer needs. I would highly recommend Dox Electronics to anyone.”

- Clara E. Onderdonk - Ernstrom & Drete, LLP
Rochester

“We wanted the best technical solution to meet our business requirements. We also required as little downtime as possible on the existing production network. Dox had to plan to the smallest detail to ensure that our business was not impacted by the migration.”

- John Ryan, CFO - Eber Bros. Wine & Liquor Corp.
Buffalo / Rochester / Syracuse / Albany / Blauvelt / Metro NY at Port Chester

“I would like to thank Dox Electronics for the help in setting up our Citrix evaluation system. Dox’s prompt response in taking this job on was the best experience we have ever had utilizing a value added reseller.”

- William G Gale, New York State Electric & Gas
Binghamton